



FREQUENTLY ASKED QUESTIONS

What time does the Airport open?

Passenger terminal opens at 3:30 a.m.

What airlines serve TLH Airport and what time do their ticket counters open?

- **American Airlines** 4:00 a.m.
- **Breeze Airways** 7:00 a.m. on Tuesday; 5:30 a.m. on Thursday & Sunday
- **Delta Air Lines** 4:00 a.m.

How long before my flight should I arrive at the Airport?

Air carriers recommend passengers arrive at least 2 hours prior to departure time and at the boarding gate at least 45 minutes prior to departure.

How do I check on the current status of my flight?

For the most current information, please click the applicable link below:

- **Arrivals:** <http://www.talgov.com/airport/arrivals.aspx>
- **Departures:** <http://www.talgov.com/airport/departures.aspx>
- **Flight Tracker:** <http://www.talgov.com/airport/flighttracker.aspx>

What is the physical address of the Airport?

Tallahassee International Airport (TLH)
3300 Capital Circle SW
Tallahassee, FL 32310

What are the parking options and rate at the Airport?

Click [here](#) for this information. When utilizing the Cell Phone Waiting Lot, drivers are required to remain with their vehicle.

Can I reserve a parking space?

There are no reserved parking spaces. Parking is on a first-come, first-serve basis.

What forms of payment are accepted for parking?

Cash, Apple Pay, and credit card (American Express, Discover, MasterCard and Visa)

How can I learn about employment opportunities at TLH?

As a City of Tallahassee owned and operated airport, job vacancies with the airport are advertised on the City's website at <https://www.talgov.com/employment/>.

For information about job opportunities at businesses located at the airport (airlines, rental car agencies, food & beverage concessions, etc.), you may stop by the airport to visit these businesses in-person or check their individual websites for details about current vacancies.

How can I volunteer at TLH?

Volunteer through the Airport Ambassador Program. For more information, email airport.ambassador@talgov.com.

**Does TLH have currency exchange?**

TLH currently does not offer currency exchange services; however, there are ATMs located pre-security and post-security in the terminal.

Does TLH have free Wi-Fi service?

TLH provides free Wi-Fi internet services to its customers. To get online, follow these simple steps:

- Launch your internet browser
- Click on "TLH Free Wi-Fi"
- Accept the Terms and Conditions

If you have trouble making a connection, call (850) 891-7830 for customer support.

Can I accompany a minor child or an elderly traveler or physically challenged passenger to their gate?

Yes, please visit your airline's ticket counter to request a Gate Pass.

What can I take in my carry-on bag?

Click [here](#) for Transportation Security Administration's (TSA) requirements for Domestic and International travel.

Travel Tips

The tips and informative materials found [here](#) will ensure a brief and thorough security experience at any of the airports served by TSA.

Where do I go to pick up my pet or other live cargo?

Live cargo arrivals at TLH are handled by the individual airlines; please contact your airline directly to make live cargo arrangements.

Who do I contact to retrieve Lost and Found items?

- **Airline(s):** <http://www.talgov.com/airport/airlines.aspx>, for items left on the aircraft
- **Tallahassee Police Department (TPD) – Aviation Unit:** (850) 891-7567
- **TSA:** (850) 504-6200, for items left at the security checkpoint

What rental car companies are at the Airport?

The rental car companies and their contact numbers can be found [here](#).

What forms of public transportation serve the Airport?

Charter buses, limousines, taxis, transportation network companies (Lyft and Uber), transportation service providers, and shuttles. Click [here](#) for more information.

Where do I find statistics about TLH?

Click [here](#) for the Airport's Monthly Statistics

Where can I find Airport documents, forms, and reports?

Click [here](#) for access to Airport documents, forms, reports, and other resources.

Where can I find information about business development opportunities at the Airport?

Learn more by viewing our [TLH Business Development Guide](#), which provides information on business development opportunities and available resources within the region.